

<b>Document</b> Quality Policy		<b>Document no.</b> KP-17	<b>Issue</b> 2
<b>Responsible</b> Åke Dagberg	<b>Established</b> Åke Dagberg	<b>Approved</b> Glenn Andersson	<b>Date</b> 2018-02-28

## Quality Policy

### Customer

- We shall be flexible and responsive to the customer's requirements and wishes.
- We will keep what we promise and be exemplary partners and develop together with our customers.
- Cooperation within the company is characterized by open and straight forward communication.

### The value of products

- We will strive to continually increase the value of our products through process development, quality assurance and a rational, cost-effective way of working for profitable services both for the customer and for us.

### Responsible for quality work

- Quality work should be a natural part of our daily work and all employees have quality responsibility.
- All employees will build a well-functioning quality system and work with continuous improvements.
- Our quality objectives should be based on the most important factors for the customer.

### Delivery Quality

- We will deliver the right service in the right amount, at the right place, at the right price and on time for the customer

### Requirements

- We shall meet the applicable requirements imposed on us.